

HERITAGE LANDING COMMUNITY DEVELOPMENT DISTRICT

DISTRICT OFFICE · 2806 N. FIFTH STREET · UNIT 403 · ST. AUGUSTINE, FLORIDA 32084 (904) 436-6270

heritagelandingcdd.org

June 15, 2017

Heritage Landing Residents,

Your Heritage Landing Amenity Center staff is very excited and proud to serve you. We are working toward ensuring your amenities are clean, safe, welcoming and ready for use. Whether you are able to visit the amenities daily, monthly or just when all of the planets align, we want to make your experience great.

Consistent with that goal, we also need a little help from you. As use of the amenities increases during the summer season, it is very important that all users become familiar with and comply with the Amenity Rules.

Below is a brief summary of some revisions that the CDD's Board of Supervisors made to the Amenity Rules:

- * Appropriate swimming attire (swimsuits) must be worn at all times. No thongs, Brazilian bikinis or similar styles are allowed. No street clothes, including, but not limited to cutoffs and jeans, are permitted in the pool.
- * Off-road motor bikes/vehicles (including ATV's) are prohibited on all property owned by the CDD, including, but not limited to, the Camp Heritage Amenity Center and its facilities. Only Golf Carts that are compliant with all Federal, State and Local laws for purposes of driving on public streets are permitted to park at the Amenity Center.
- * You must be 16 yrs. old to enter the Fitness Center or Pools without an adult. (As reminder the youth must present Youth ID and Access Card to gain entry.)

HERITAGE LANDING COMMUNITY DEVELOPMENT DISTRICT

DISTRICT OFFICE · 2806 N. FIFTH STREET · UNIT 403 · ST. AUGUSTINE, FLORIDA 32084 (904) 436-6270

heritagelandingcdd.org

* **SUSPENSION AND TERMINATION OF PRIVILEGES POLICY**

(1) Privileges at the Amenity Center may be subject to suspension or termination in the sole discretion of the Board of Supervisors if a Patron:

- Submits false information on the application for a Facility Access Card.
- Permits unauthorized use of a Facility Access Card.
- Exhibits unsatisfactory behavior, deportment or appearance.
- Fails to abide by the rules and policies established for the use of facilities.
- Treats Amenity Center Staff in an unreasonable or abusive manner.
- Engages in conduct that is improper or likely to endanger the welfare, safety or reputation of the Amenity Centers or Amenity Center Staff.
- Is arrested while on the premises of the Amenity Center.

Such suspension or termination may, in the Board of Supervisor's sole discretion, apply to only the person who committed the act or to all individuals living in the same household as the violator. Any Patron whose privileges have been suspended or terminated is entitled to appeal such suspension or termination to the Board of Supervisors, whose determination on appeal shall be final.

(2) Amenity Center Staff may at any time remove any Patron or guest from the Amenity Facilities when such action is necessary to protect the health, safety and welfare of other Patrons and their guests, or to protect the District's facilities from damage.

(3) At the discretion of the Amenity Center Manager and District Manager, privileges are subject to temporary suspension until the next scheduled Board of Supervisors meeting at which time, the Board will be presented with the facts surrounding the event. The Board will then make a determination of the length of the suspension, and may choose to terminate privileges. Such

HERITAGE LANDING COMMUNITY DEVELOPMENT DISTRICT

DISTRICT OFFICE · 2806 N. FIFTH STREET · UNIT 403 · ST. AUGUSTINE, FLORIDA 32084 (904) 436-6270

heritagelandingcdd.org

suspension or termination may, in the Board of Supervisor's sole discretion, apply to only the person who committed the act or to all individuals living in the same household as the violator. Any Patron whose privileges have been suspended or terminated is entitled to appeal such suspension or termination to the Board of Supervisors, whose determination on appeal shall be final.

(4) Notwithstanding the foregoing, at any time a Patron is arrested for an act committed, or allegedly committed, while at any District Facility the Patron shall have all amenity privileges suspended until the next Board of Supervisors meeting. The Board will then make a determination of the length of the suspension, and may choose to terminate privileges. Such suspension or termination may, in the Board of Supervisor's sole discretion, apply to only the person who committed the act or to all individuals living in the same household as the violator. Any Patron whose privileges have been suspended or terminated is entitled to appeal such suspension or termination to the Board of Supervisors, whose determination on appeal shall be final.

We would like to thank you in advance for your cooperation. We are continuously improving your amenities so they are a clean and safe place for you to enjoy and visit.

Should you have any questions please feel free to contact me or email the Denise Powers, Amenity Center Manager, at denise.powers@vestaforyou.com.

Sincerely,

Melissa Dobbins
District Manager
mdobbins@rizzetta.com